Ambreen Younas

Lead Automation Software Quality Assurance Engineer

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SUMMARY

Experienced Lead Automation QA Tester with over 9 years of expertise in automated and manual testing for web and SaaS applications. Skilled in setting up and optimizing automation frameworks, developing test strategies, and ensuring comprehensive coverage across various testing categories, including AODA, mobile, performance, security, and regression testing. Experienced in Oracle APEX, PL/SQL systems, and proficient with automation tools like Cypress, Selenium WebDriver, and Playwright. Strong documentation and knowledge transfer capabilities, enabling sustainable QA processes for development teams.

CORE COMPETENCIES

- Automated Testing Tools: Cypress, Selenium WebDriver, Playwright, Appium, and Protractor with frameworks including TestNG, JUnit, and Cucumber.
- **Testing Methodologies**: Agile, SCRUM, and Waterfall, with extensive experience in SDLC phases.
- Database Expertise: Proficient in Oracle Database and PL/SQL, SQL Server.
- **Documentation**: Skilled in creating detailed test strategies, test cases, and defect management reports.
- **Testing Categories**: Expertise in regression, performance, AODA (Accessibility for Ontarians with Disabilities Act), system, and mobile testing.
- Integration Tools: Jenkins, Maven, and Hudson for CI/CD processes.
- **Defect Tracking Tools**: JIRA, Quality Center, BugZilla, and Team Foundation Server.

PROFESSIONAL EXPERIENCE

<u>Fundthrough – Toronto, Canada</u> (Apr2023- Present)

Lead QA Automation Engineer Key Responsibilities:

- Designed and implemented an automation framework using Cypress for regression and functional testing across various devices and platforms.
- Developed end-to-end test strategies and executed test plans for applications built with Angular.JS, JavaScript, HTML5, and CSS3.
- Conducted comprehensive database validation using SQL queries to ensure data integrity in Oracle and SQL Server databases.
- Coordinated with the development team for test case reviews and defect resolution.

• Documented test cases, automation framework, and defect tracking processes for efficient knowledge transfer.

Environment: Cypress, Selenium, Java, Python, Jenkins, Maven, SOAP UI, XPath, Oracle, SQL Server, JIRA, Quality Center.

Salesfloor - Montreal, Quebec, Canada

(Aug2021- Apr 2023)

Sr. QA Automation Engineer Key Responsibilities:

- Developed a modular automation framework using Selenium WebDriver and TestNG, integrating with Jenkins for CI/CD.
- Automated functional and regression tests for applications on various browsers, leveraging XPath and DOM selectors.
- Validated SOAP and RESTful Web Services using Postman, focusing on performance and load testing.
- Conducted end-to-end system testing, documented test cases, and tracked defects to ensure a high-quality user experience.

Environment: Selenium WebDriver, Jenkins, Maven, SOAP UI, Postman, SQL Server, Oracle, Quality Center.

Pharma Solutions - Pennsylvania, United States

(May2018- Aug 2021)

Sr. QA Automation Engineer Key Responsibilities:

- Developed and maintained robust automation frameworks using Selenium, Java, and other industry-standard tools, leading to a 30% increase in testing efficiency and consistency.
- Ensured all testing processes aligned with FDA and GxP standards, including 21 CFR Part 11, contributing to product compliance and patient safety
- Executed comprehensive API testing using tools like Postman and RestAssured, as well as extensive SQL queries for backend validation, ensuring data integrity across integrated systems.
- Integrated automated tests into CI/CD pipelines (using Jenkins, GitLab, etc.), reducing the feedback loop for code quality and enabling rapid release cycles.

- Conducted performance testing with JMeter to assess system behavior under load, identifying bottlenecks and enhancing system scalability for high-traffic pharmaceutical applications.
- Collaborated closely with developers, product managers, and regulatory teams to align testing strategies with business goals, improving product quality and accelerating time-to-market.

Association for Supply Chain Management (ASCM)- Chicago, Illinois, United States

(June2016 - May 2018)

Software Developer in Test Key Responsibilities:

- Conducted functional, regression, and system testing, ensuring full coverage through a robust traceability matrix.
- Managed defect tracking and test documentation in JIRA and Trello, coordinating closely with the development team to resolve issues.
- Performed web services testing and data validation using SQL for backend testing on Oracle databases.

Environment: JIRA, Trello, SOAP UI, SQL Server, Manual and Automated Testing.

<u>Silver Gold Bull- Calgary, Alberta, Canada</u>

(Sept2013 – June 2016)

QA Automation Engineer Key Responsibilities:

- Designed scalable automation frameworks for web, mobile, and backend applications.
- Partnered with product and development teams to create aligned testing strategies.
- Performed regression and functional testing using Selenium, Appium, and JUnit.
- Documented and tracked issues, ensuring timely resolutions.
- Integrated test suites with CI/CD pipelines (Jenkins, GitLab CI) for streamlined releases.
- Improved test coverage and maintained detailed documentation for scripts and defect tracking.

Environment: JIRA, Trello, SOAP UI, SQL Server, Manual and Automated Testing.

TECHNICAL SKILLS

- Testing Tools: Cypress, Selenium WebDriver, SOAPUI, Postman, LoadRunner.
- Languages: Java, Python, JavaScript, TypeScript.
- CI/CD Tools: Jenkins, Maven, Hudson.
- **Frameworks**: TestNG, JUnit, Cucumber.
- **Databases**: Oracle, SQL Server.
- **Defect Tracking Tools**: JIRA, Quality Center, BugZilla, Trello.

PROJECT HIGHLIGHTS

- **PHH Mortgage Corporation** Automated UCD XML generation and validation process, enabling efficient data exchange for mortgage lenders.
- **PNC Home Lending Transformation** Enhanced VisiLoanReview with new post-funding modules for Lien Recording and Title Curative activities.
- Ally Bank Mortgage Loan Review Developed bulk data quality and document control platform, integrating business rule validation for improved decision-making.

EDUCATION

- Masters of Science in Computer Science
- Bachelor of Science (Honors) in Computer Science

CERTIFICATIONS

- Verification and Validation
- Internal Quality Audits
- Requirements Development & Management

References available upon request